

# handheld

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## Handheld US Introduces MaxCare Service Plan

*Comprehensive service plan available for all Handheld-distributed devices*

CORVALLIS, Ore.—June 27, 2008—Handheld US today introduced the Handheld MaxCare service plan. MaxCare is a comprehensive service plan available for all of Handheld's devices worldwide. It allows customers to pre-pay for potential service costs, therefore better managing their expenses.

All Handheld MaxCare service plans are for 3 years to provide extended life cycle protection. MaxCare is available at three levels:

**MaxCare Silver** extends the standard warranty coverage to 3 years.

**MaxCare Gold** also extends the standard warranty to 3 years, and includes free freight costs, all parts and labor, and a guaranteed quick turnaround time for repairs.

**MaxCare Platinum** is the all inclusive service plan. It includes all the benefits of MaxCare Silver plus exchange units, yearly service reports and a yearly service meeting. The Platinum program also includes the gold disc option where customer-supplied programs or data is re-loaded on to devices.

"The MaxCare service plan offers our customers additional peace of mind," said Dale Kyle, president of Handheld US. "They've come to expect the benefits that Handheld rugged computers offer – high performance with limited downtime even in the toughest conditions. MaxCare adds to that. It offers our customers the ability to budget even for unforeseen occurrences."

The MaxCare service plan is available immediately. MaxCare coverage is available for the Nomad, M3 Mobile and Recon rugged PDAs, Ranger rugged handheld, Algiz 8 rugged tablet and Algiz 13 rugged notebook. Costs vary by the level of plan chosen and the specific device covered.

### About Handheld:

Handheld US is a North American distributor of rugged mobile computers. Handheld US and its partners deliver complete mobility solutions to businesses in industries such as logistics, forestry, public transportation, construction, military, and security. Handheld US a subsidiary of HHCS Handheld AB of Sweden. Potential customers and value-added resellers can find additional product information at [www.handheld-us.com](http://www.handheld-us.com) or contact Handheld at [sales@handheld-us.com](mailto:sales@handheld-us.com) or 541-752-0313.

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